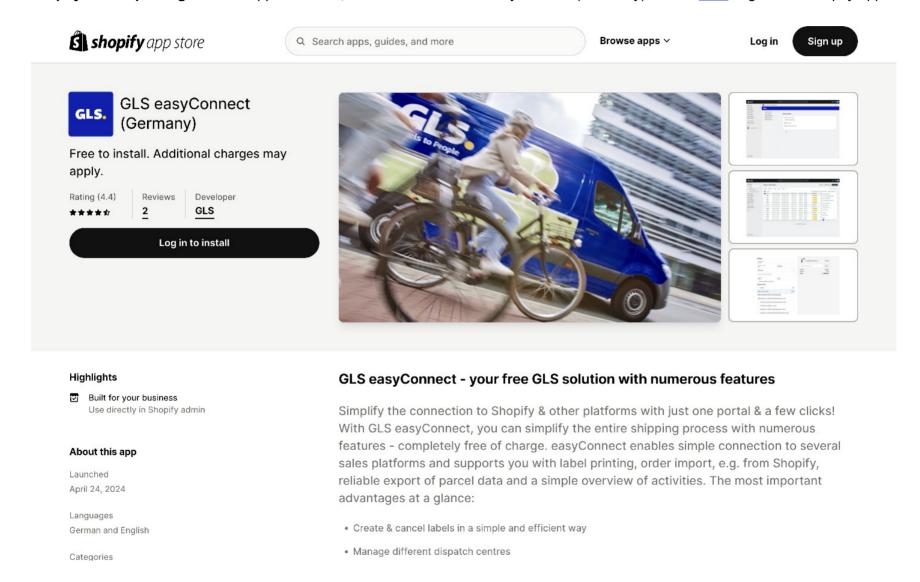
GLS.

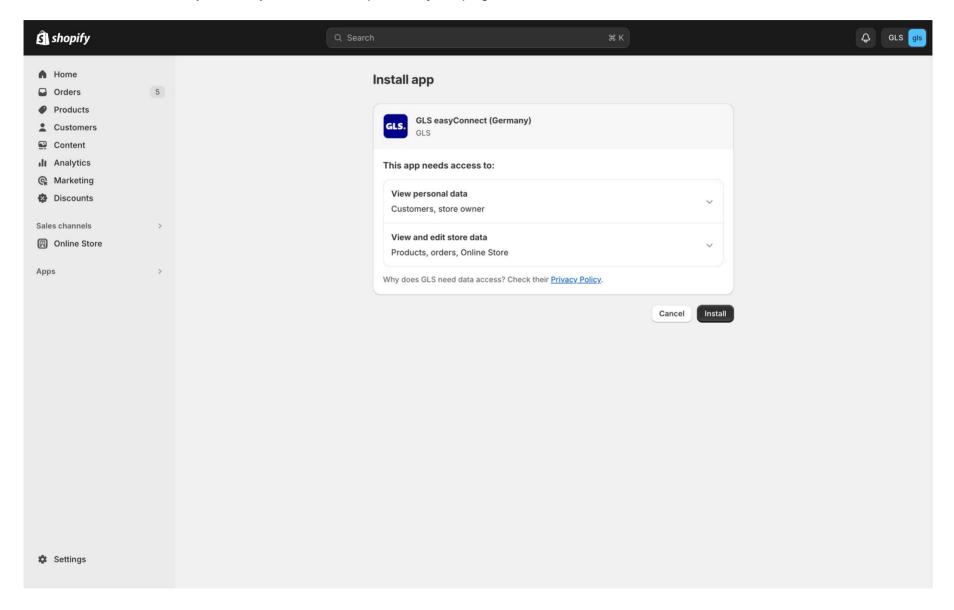
QUICKGUIDE for Shopify

Installation

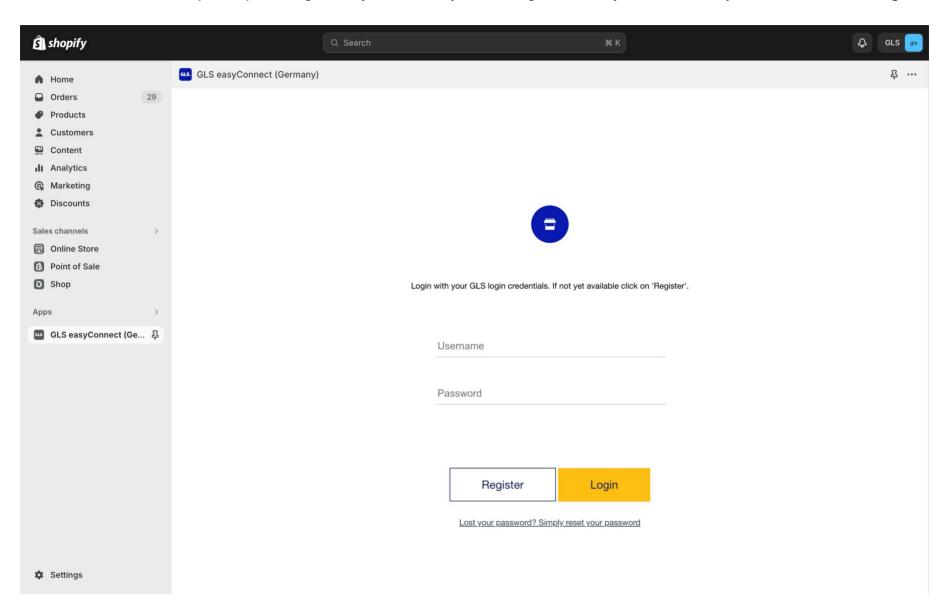
On Shopify Admin panel go to the "Apps" section, and search for GLS easyConnect (Germany) or click here to go to the shopify app store.



Click on "Install" and accept all the permissions requested by the plugin.



Once the installation is completed, please log in with your GLS easyConnect login details. If you do not already have them, click on "Register"



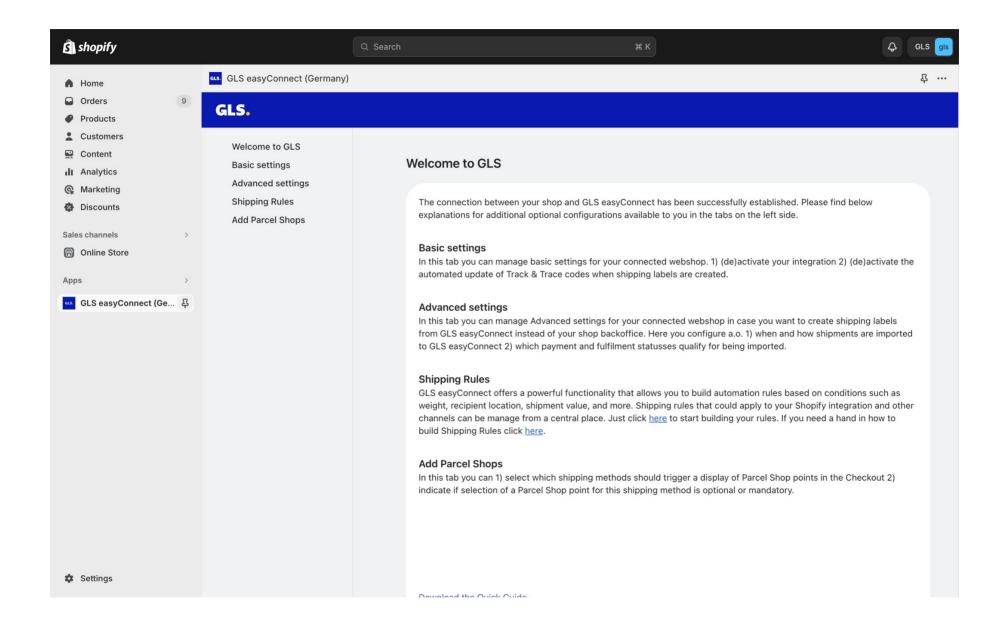
Quick setup

After the correct installation, you can access the plug-in settings, on the left panel in the Shopify App section. Please find the welcome section where you'll find a brief explanation of what you can find in the various tabs on the left panel in Shopify.

As an alternative you can open the <u>shipping portal</u> (https://easyconnect.gls-pakete.de) and then to **Settings > Integrations > Integration details** to confirm all the settings of your shop.

By default, we have defined standard settings for your convenience.

This manual is also available on the welcome panel in the Shopify App section as well as on the shipping portal.



Basic settings

In the Basic settings tab, you can find the following settings:

Integration / Store name

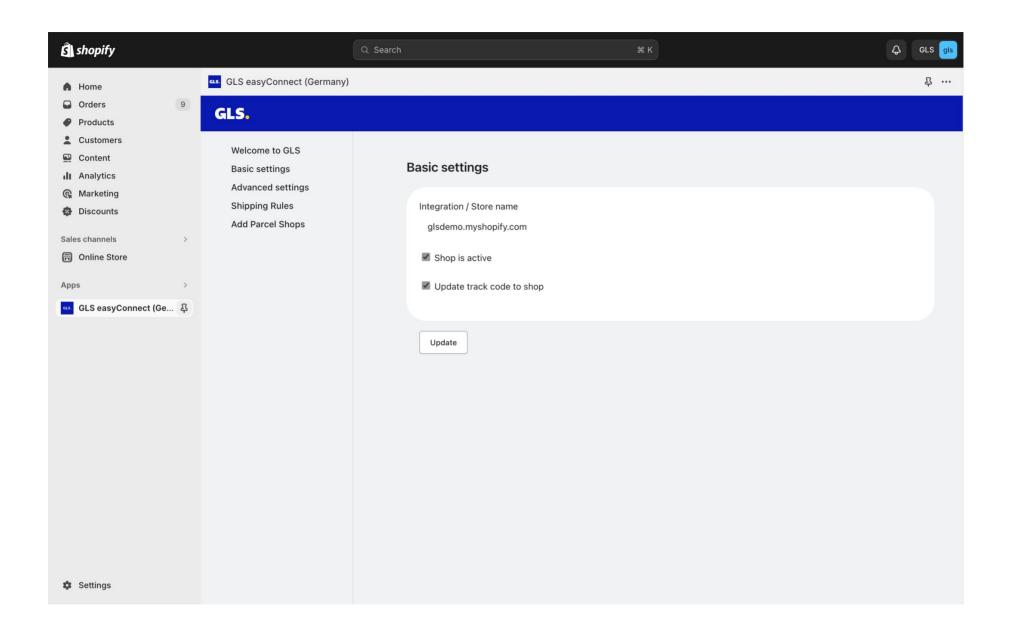
Your Shop domain (please confirm that is has the my.shopify.com included)

Shop is Active

By default, the state of this option is on, so your web shop is able to communicate between the GLS easyConnect platform and Shopify

Update Track & Trace code to shop

This option communicates your tracking ID back to your web shop after you create the label(s) for your order(s) in the GLS easyConnect platform. By default, the state of this option is on.



Advanced settings

In the **Advanced settings Tab**, you can find the following settings:

When are orders imported

If you want to create labels from within the shipping portal - you have three options to choose when to import shipments:

• Only use manual import:

Select this option if you prefer to manually import orders. Orders will not be automatically imported; you'll need to initiate the import process yourself.

When the order is created:

Choose this option to automatically import orders as soon as they are created in your system. The import occurs only at the moment the order is initially created.

• When the order changes:

Opt-in for this option to automatically import orders not only when they are created but also when any changes are made to them. However, updates will be imported only until a label has been created for the order. Once a label is created, further updates won't be imported automatically.

Exclude archived orders

This option is active by default, to not overlap previous orders, that you could potentially have on your store, all the orders that are manually archived, paid or fulfilled will not be imported.

Exclude Unknown Shipping methods

By default, this option is deactivated, If you have more than one Shipping method created on your store, by excluding unknown shipping methods, you will avoid that orders related to shipping methods towards local delivery and local pickup (these are separate shipping methods configured in Shopify) are imported to the GLS easyConnect platform.

What status will be set on delivery

This option allows you to define which status, will be assigned to your order after delivery. You can leave it blank or select the option 'delivered'.

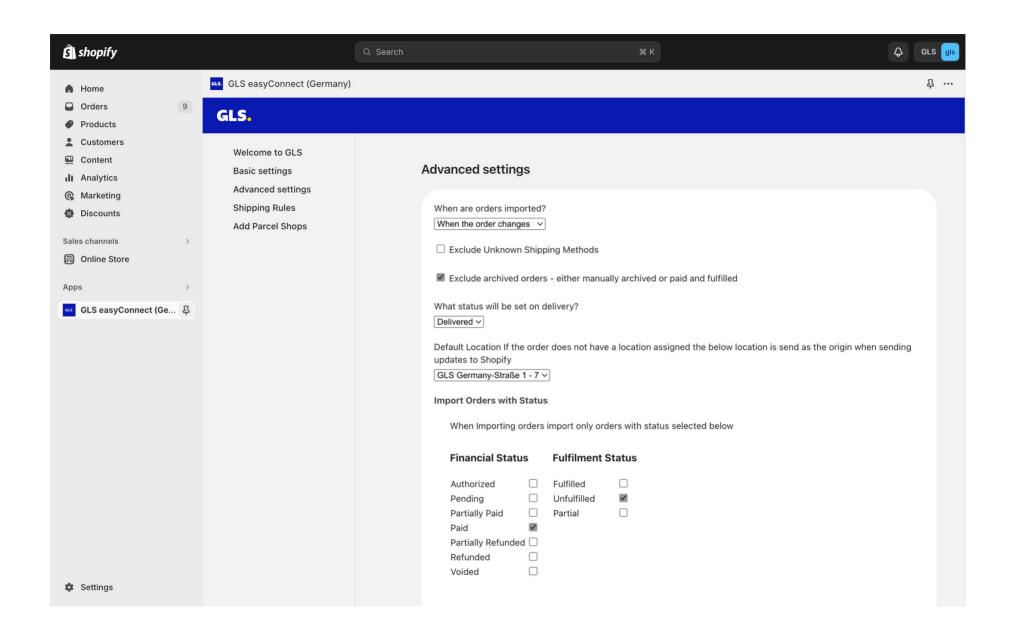
Default location

On this option you can define a default location to work as a fallback, if the order doesn't have any location assigned, the location selected here will be used as default.

Import Orders with Status

In this section you can activate what type of orders are automatically imported and which status they have.

By default, we activated the paid and unfulfilled orders, meaning that all orders that are paid but don't have a shipping label will be automatically imported and the only thing needed will be printing the label in the GLS easyConnect platform or in the Shopify back office.



Shipping rules

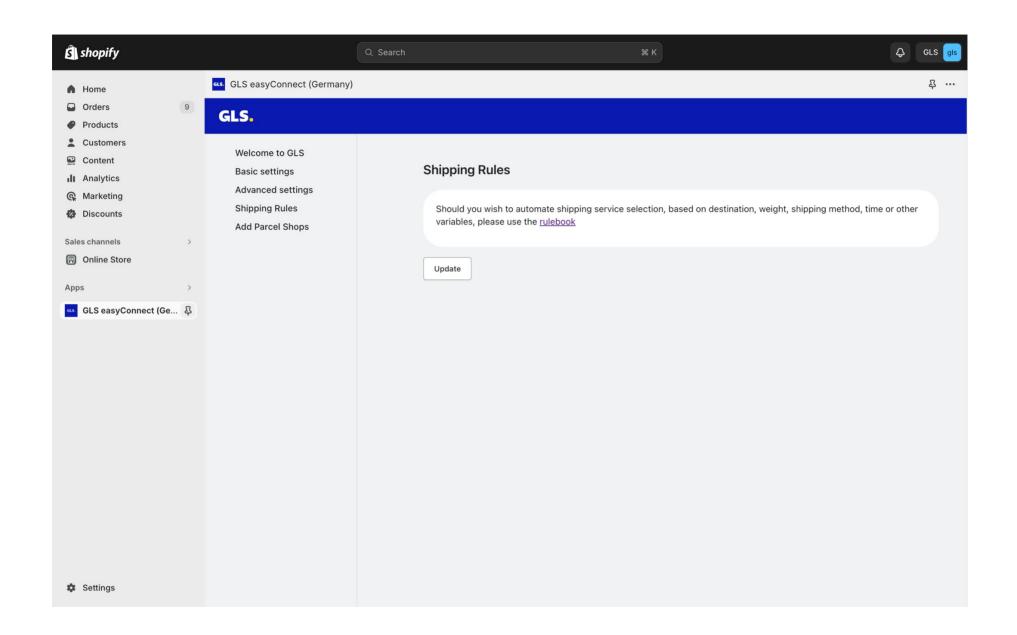
In the Shipping rules tab, you will be redirected to the shipping rules page.

The rulebook allows the creation of rules that define which shipping solution and/or extra option to use for each type of shipping that comes from an online shop or CSV import.

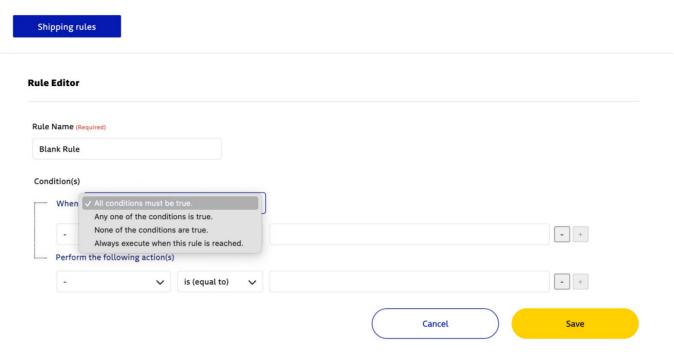
It is important to note that shipping methods (shipping description and shipping value presented to the customer at check out) are configured in the online shop. The rulebook assigns the desired shipping solution and/or extra options to each of these methods.

The fundamental principles for using the shipping rules are as follows:

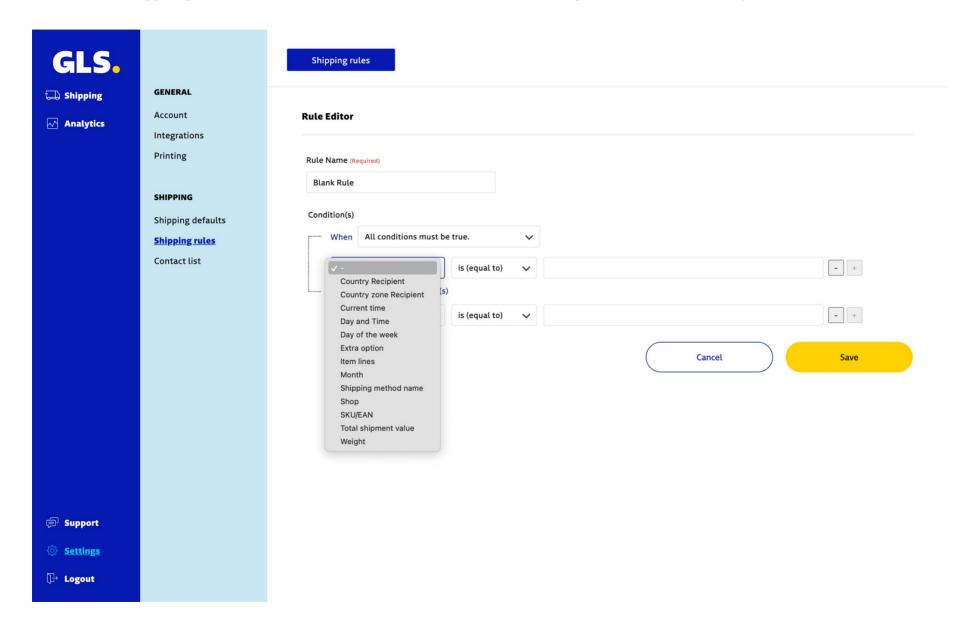
- Rules created in the rule book are cumulative so the order in which they are stored is important.
- You should pay special attention if there are conflicting rules. In this case you can add more shipping characteristics to make the rules unique or use the Stop Processing condition to prevent one rule overlapping with another.
- Rules are based on one or more characteristics of the shipment. Rules can be created where all selected characteristics must be
 present (All) or only some (Any);



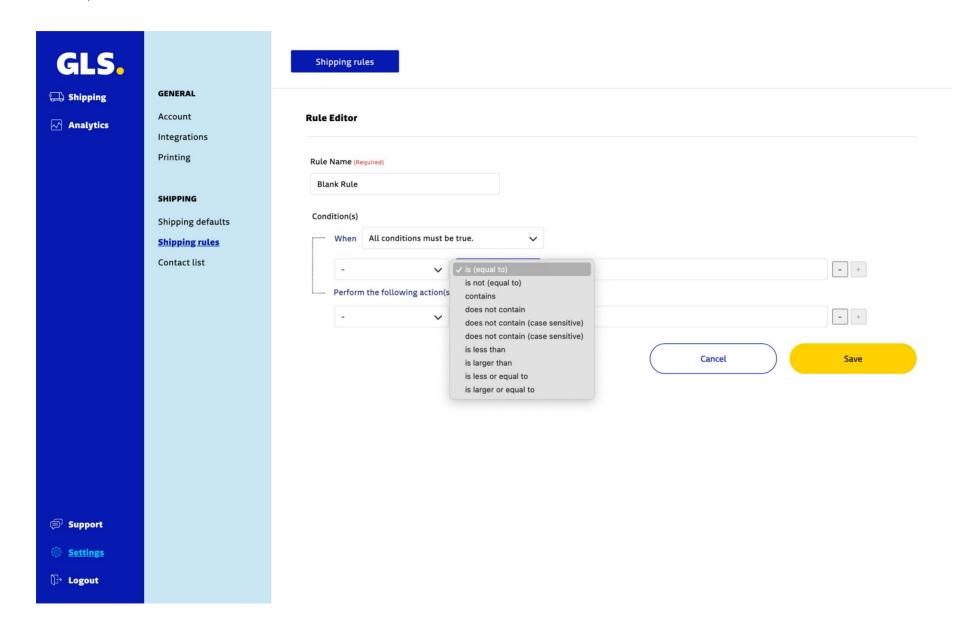




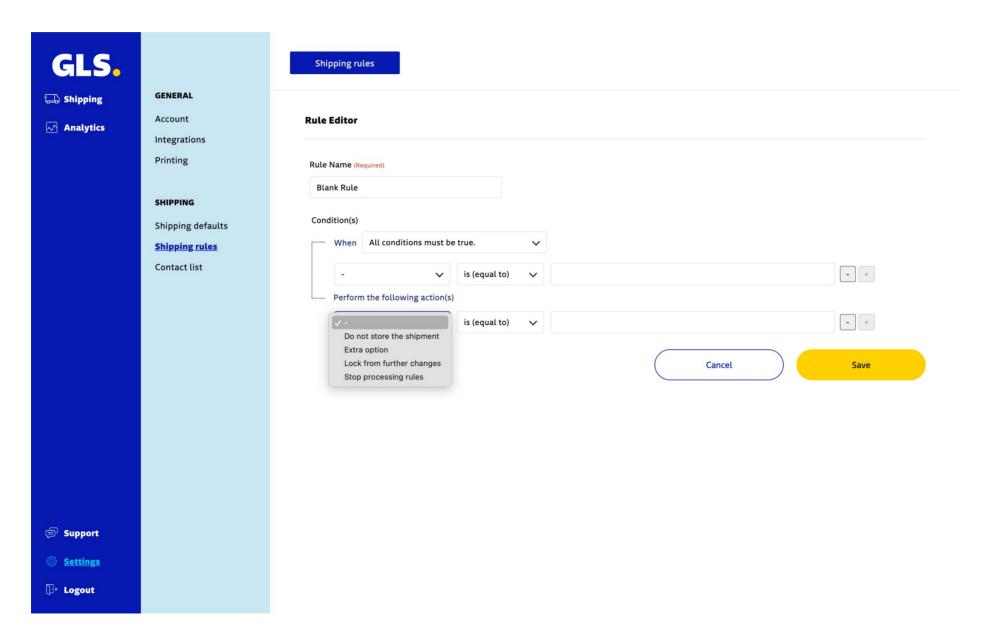
The **attributes** triggering the rule are various and can concern time, date, value, weight, the destination country and zone.



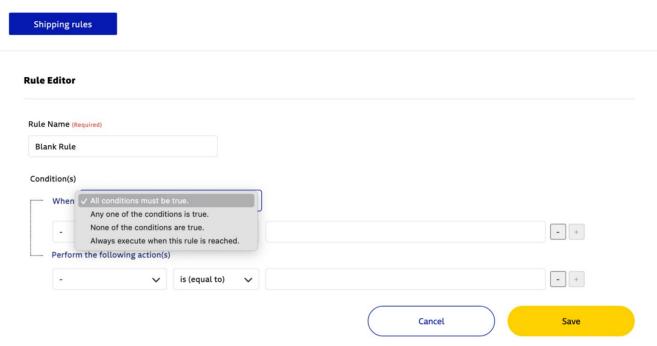
An **operator** can be defined based on the selected attributes (the most frequent are the operators "is", "is not", "contains" and "does not contain")



An **action** can be selected to apply when the condition is reached. The most common is Carrier / Extra Option that allows to choose the shipping solution and Extra Option to apply, "Stop processing rules" that is important in case of conflicting rules and "Do not store shipment" that is used when shipping should not be imported (e.g. Store pickup)







Shipping rule example

The configuration of shipping rules depends on the shop configuration.

Examples:

Let's illustrate a shipping rule with the example of a rule created for a **specific "Shop"** (Shopify) and based on a **specific "Shipping method name"** of the web shop (Saturday Delivery) on which I want to generate a specific product and option.

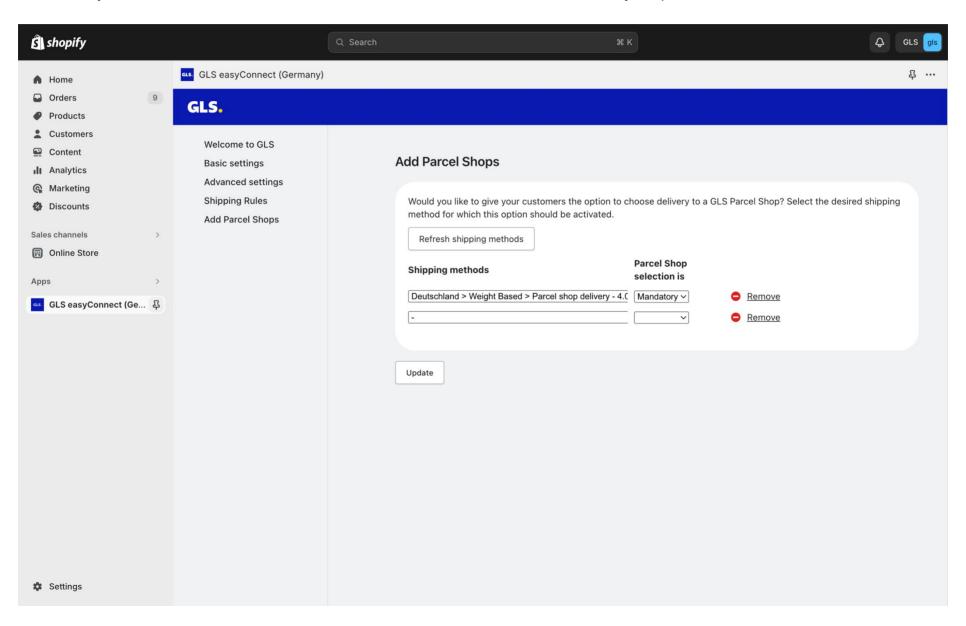
- When creating this simple rule, the selected **attributes** are "Shop" and "Shipping method name".
- For the **operators**, using "is (equal to)" for the "Shipping method name" attribute <u>should match</u> the shipping method name created in Shopify (i.e. Saturday Delivery). Alternatively, the operator "contains" could be used with a specific term (i.e. Saturday) being <u>less restrictive</u> but also less accurate.
- In the **action** you must select the "Carrier" and the "Extra option" desired, and if your GLS contract contains more than one service.



Shipping rules **Rule Editor** Rule Name (Required) Blank Rule Condition(s) When All conditions must be true. -Shop is (equal to) Shopify - glsdemo.myshopify.com Shipping method name 🗸 is (equal to) Saturday Delivery is (equal to) Perform the following action(s) Carrier is (equal to) ~ Express Extra option is (equal to) Saturday 1000 service Another extra option 🗸 is (equal to) Add return label is (equal to) Stop processing rules Another extra option Save Cancel Lock from further changes

Parcel Shops

In the **Parcel Shops tab**, you decide which imported Shopify shipping method needs to be used for Parcel shops. You can also customize checkout of your customers and decide whether the selection of a Parcel should be mandatory or optional.



Checkout extensibility

Shopify has introduced the Checkout extension, which gives you access to a block editor that allows you to customize the appearance of the checkout, review, thank you, profile, order and order status pages for the customer.

Your upgrade to Checkout Extensibility is complete

- Your Checkout pages are upgraded to Checkout Extensibility Automatically upgraded
- ✓ Your Thank you and Order status pages are upgraded to Checkout Extensibility
 You can revert until August 28, 2025

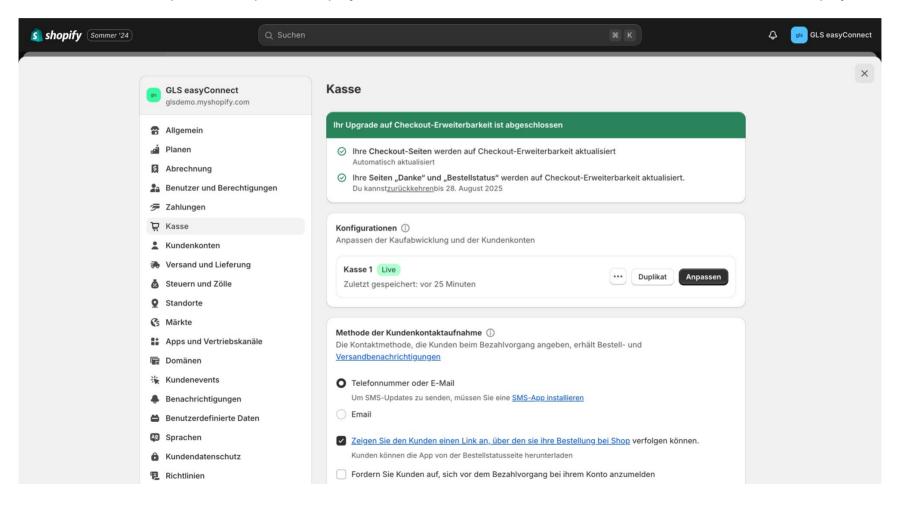
Standard checkout customizations are available on all pages for businesses on the Shopify Basic plan or higher. Advanced checkout customization features are only available on the Shopify Plus plan. Starter plans do not have access to this feature.

GLS easyConnect (Germany) Parcel point Module

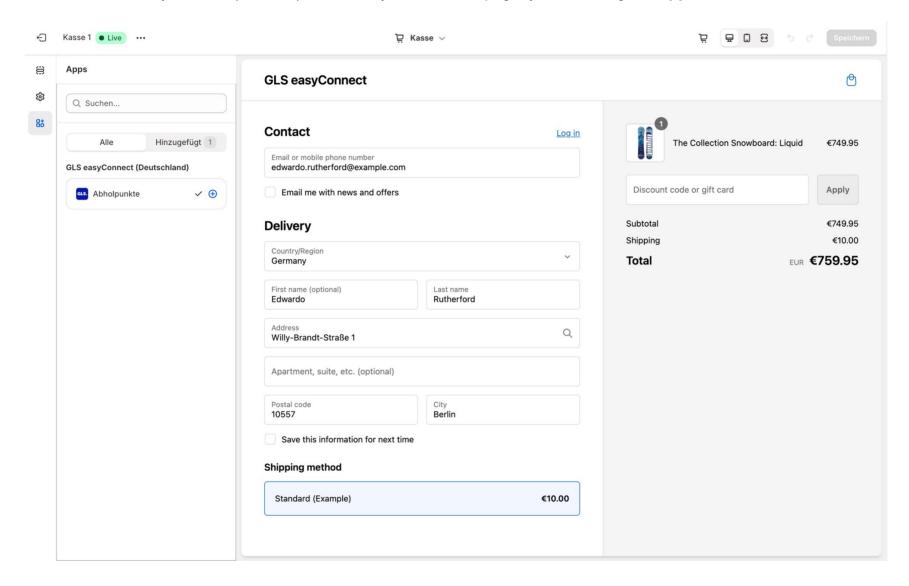
Shopify businesses with a Shopify Plus plan can add the GLS easyConnect (German) Parcel point module on the checkout page. For all other plans, the module is only available on the "Thank you" page or the "Order status" page.

Checkout Extensibility Block Editor - Shopify Plus

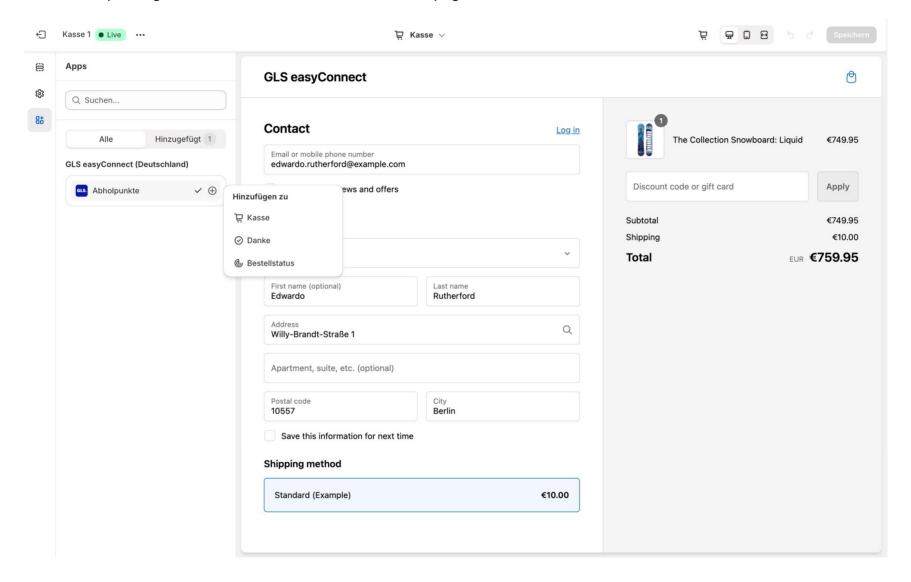
To access the editor for the checkout extension block, you need to go to Settings > Checkout > Customize in your Shopify backoffice. In order to provide the parcel shops you need to add the module and save it, otherwise it will not be displayed.



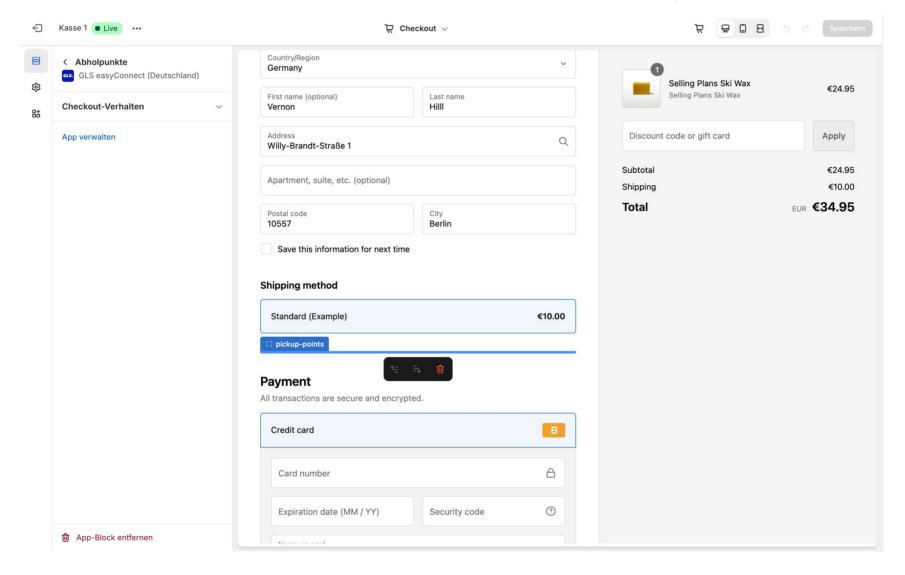
To add the GLS easyConnect (German) module to your checkout page, you need to go to Apps in the left-hand menu.



Click on the plus sign and add the module to the checkout page.

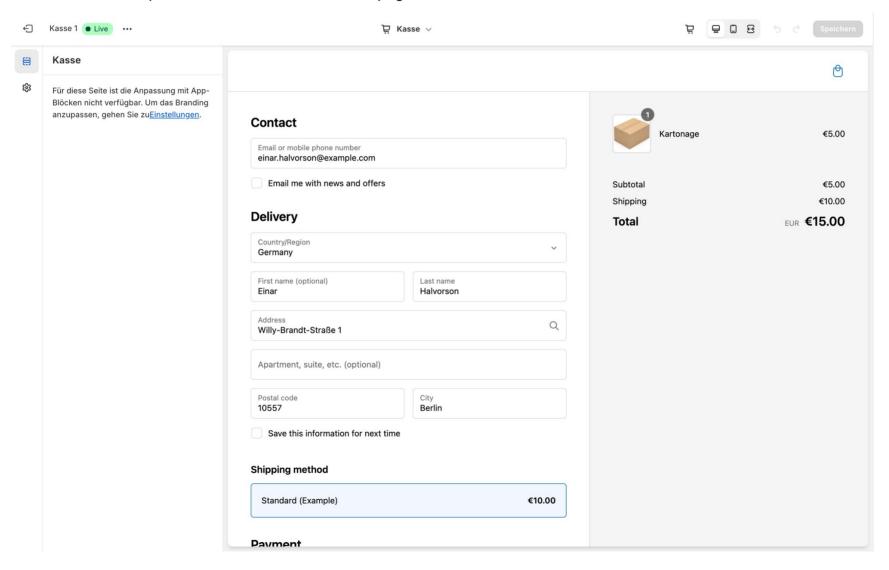


Once the module has been added, click Save and the module will appear on the checkout page.

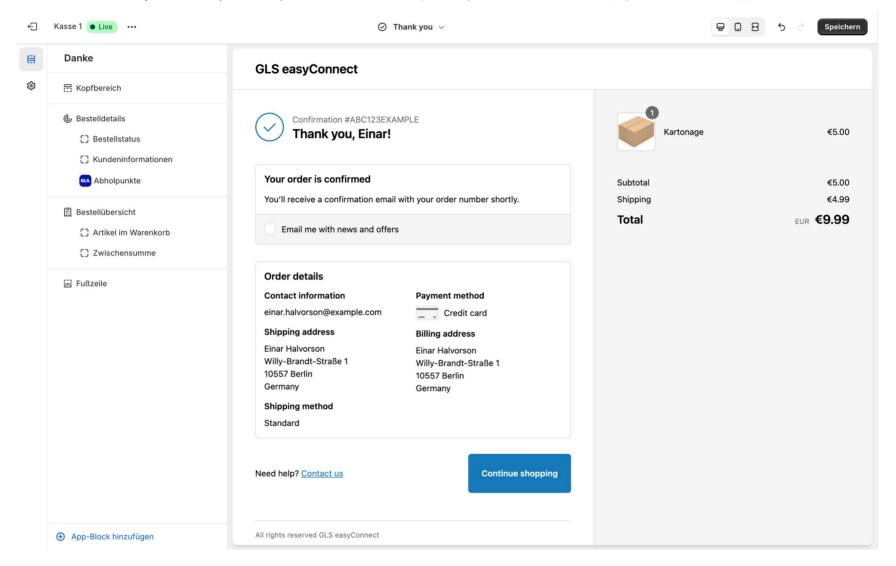


Checkout Extensibility Block Editor - Shopify Basic or Higher

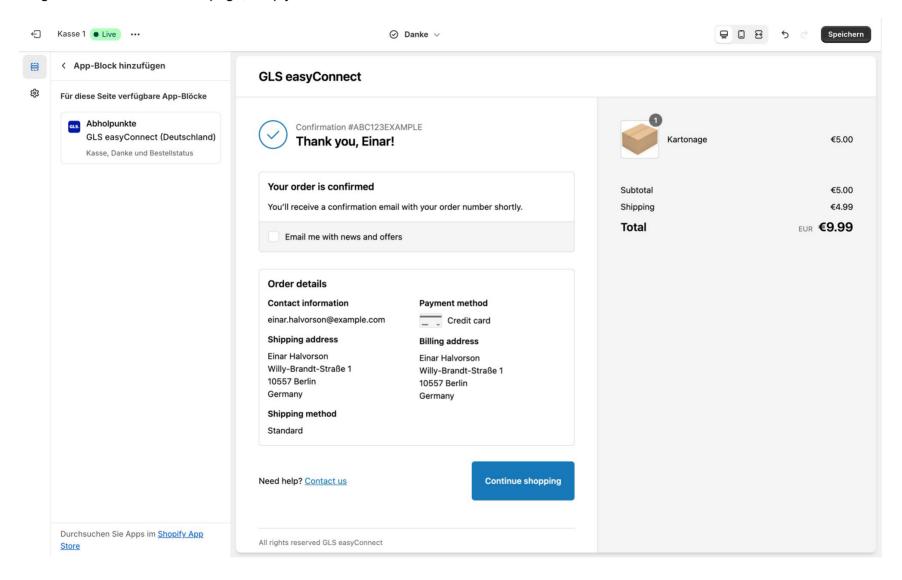
Here you can also access the editor for the checkout extension blocks: Settings > Checkout > Customize. Shopify Basic or higher does not have the option to customize the checkout page with modules.



To add the GLS easyConnect (German) module to the thank you page or the order status page, click on Add app block.



The GLS easyConnect (German) module is displayed and can be added to the thank you page or the order status page, as shown in the image below. To add it to the page, simply click on it and save it.

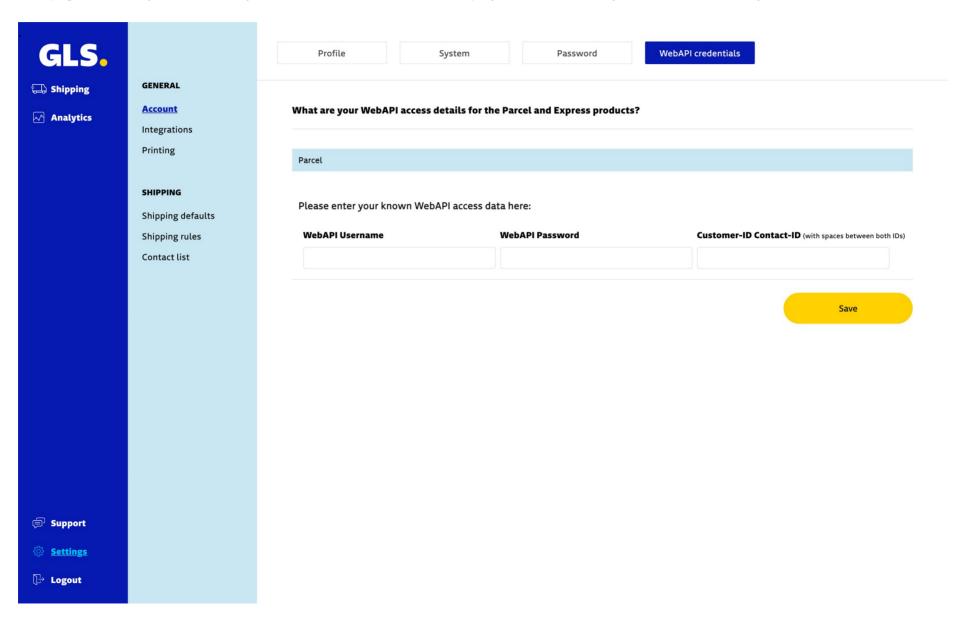


Other configurations

An additional configurations section is exclusively available in the shipping platform and not available in Shopify. In this section you will be able to better manage the GLS products and your account.

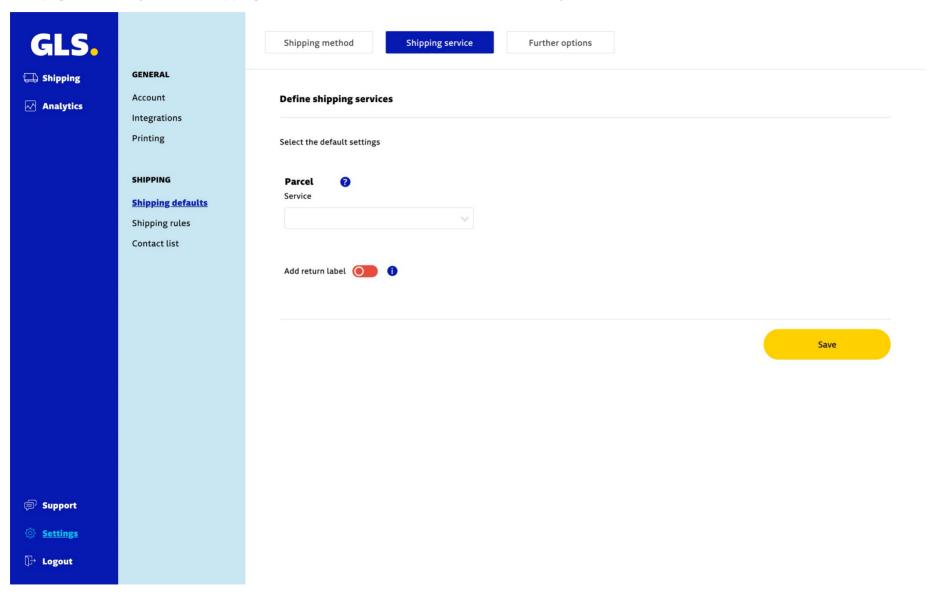
GLS Account Credentials

This page will allow you to connect your WebAPI GLS account and display the services that you have available on your contract.



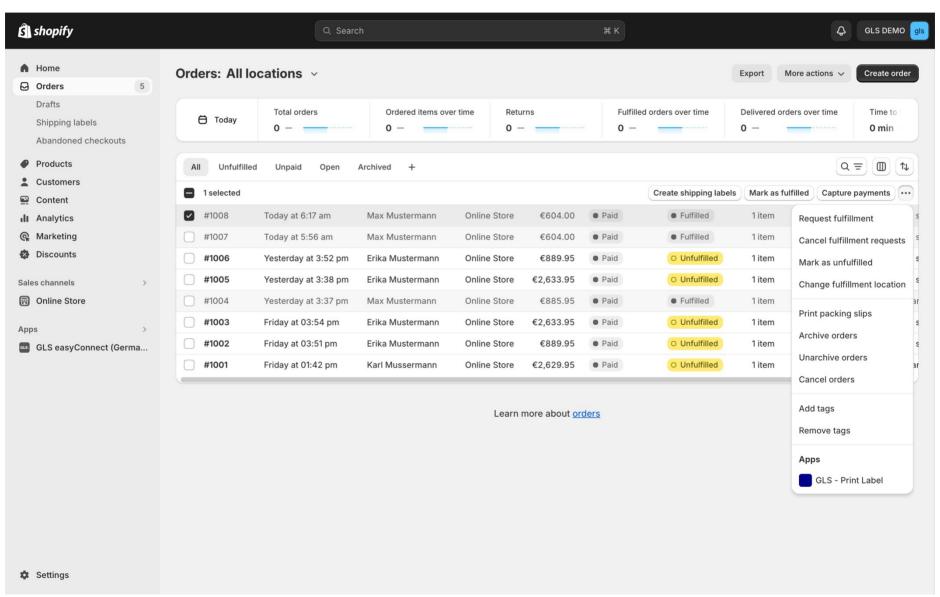
Shipping defaults

This page will allow you to set shipping defaults and select default services based on your GLS contract.



Creating Labels

To create a label for your order(s), you can simply access your shopify backoffice select an order and click on the right menu and select the option GLS – Print label.



As an alternative, you can go to the shipping portal, and on the menu Shipping select the option Create labels and more, select the order(s) and click on the button "**Create label**"

